
Licensing

coolOrange s.r.l

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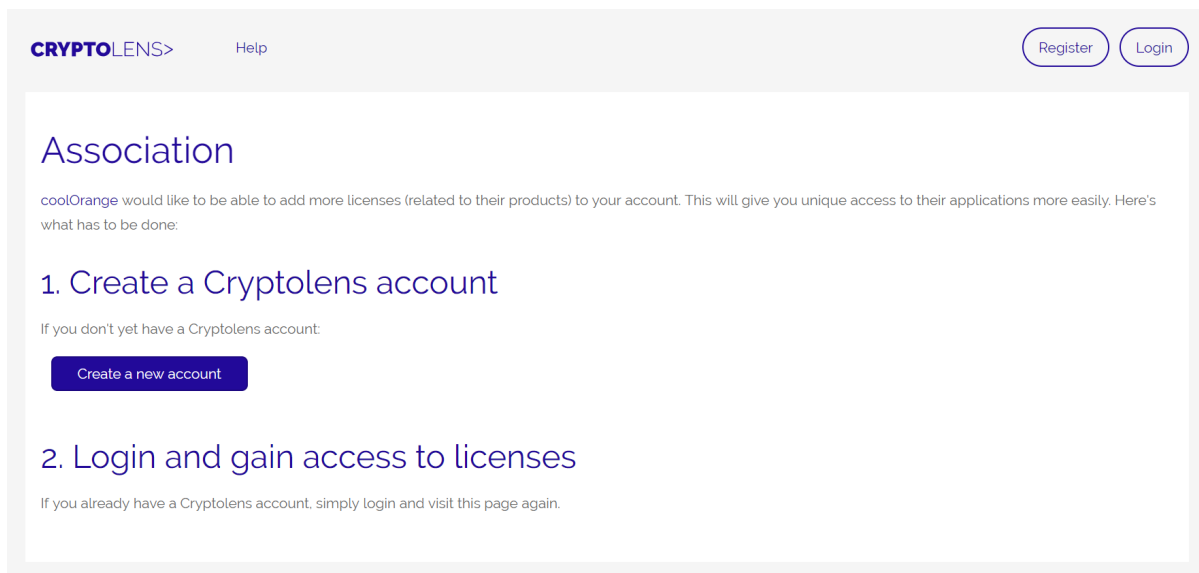
LICENSING

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MANAGE YOUR LICENSES

1.1 Register / Login

As soon as licenses are purchased it is possible to get an overview of your licenses. coolOrange can provide you with a link where you can register a new account or log into your existing account. This way your account will be associated to your licenses and you are able to get an.



The screenshot shows the 'Association' page on the Cryptolens website. At the top left, there is a navigation bar with 'CRYPTOLENS>' and a 'Help' link. On the top right, there are two buttons: 'Register' and 'Login'. The main content area is titled 'Association' and contains the following text: 'coolOrange would like to be able to add more licenses (related to their products) to your account. This will give you unique access to their applications more easily. Here's what has to be done:'. Below this, there are two numbered steps: '1. Create a Cryptolens account' and '2. Login and gain access to licenses'. Under step 1, there is a sub-heading 'If you don't yet have a Cryptolens account:' followed by a blue button labeled 'Create a new account'. Under step 2, there is a sub-heading 'If you already have a Cryptolens account, simply login and visit this page again.'

1.2 View licenses

Once you have registered your account you can login [here](#). After successfully logging in you will see the list of your purchased licenses.

CRYPTOLENS> Manage licenses Help Hello coolOrange - QA!

Your Licenses

coolOrange

powerFLC/powerPLM	Time Limited	2 / 3 device(s)	0 day(s)
powerJobs Processor	Time Limited		373 day(s)
powerJobs Client	Time Limited		373 day(s)
powerGateServer	Time Limited		373 day(s)
powerGate Client	Time Limited		373 day(s)
powerEvents	Time Limited		373 day(s)
mightyBrowser	Time Limited		7 day(s)

1.3 Activation Files

Activation files can be used instead of a Serial Number to register a license and activate a product offline. This activation file is bound to a specific machine and user.

1.3.1 Generating an activation file

The link to website to generate the activation file can be found on the products respective *Activation and Trial limitations page* in the *Offline activation* section.

To generate an activation file, the Serial Number of the license and the machine code are required. After entering the two values on the activation site and clicking the *Activate* button, the downloaded should start automatically. The machine code can be found in the product specific License Information dialog.

Activation of powerEvents

Enter the license key:

Enter the machine code:

Activate

CHANGE LOGS

2.1 License v18

2.1.1 v18.4.1

17-04-2024

Features

- A *single customer key* can be used to easily activate all coolOrange products included in your subscription at once.
- License Information Dialog now displays the license status directly instead of showing notifications

Fixed

- Activation issues when the *Long time* format delimiter in the [Windows Regional settings](#) is not a colon (:) - for example with *Danish (Greenland)*.
This problem affected valid StandAlone licenses and offline activations that resulted in a “License is not valid” notification.
- Issue in the License Information Dialog:
 - Dialog did not provide any feedback during activation when pressing “*Register License*”.
 - 30 days remaining were displayed if an expired or invalid license was registered even though the product could not be used.
- Issues with license notifications:
 - Annoying license warnings, previously displayed frequently and often during product evaluations and before the annual renewal, are now only displayed once a day.
 - Under certain conditions, products showed invalid license notifications when the connection to the internet was temporarily lost.
 - After notifications in the Windows Action Center, many product icons were often displayed in the taskbar. They suddenly disappear when moving the mouse over them, especially noticeable on server environments like the Job Processor.
 - An incorrect license error text was displayed if an expired or invalid license was registered.

2.1.2 v18.3.1

30-06-2023

General

- Removed support for the Token license model

Fixed

- Issue that for activated products when checking the validity of the license, redundant request were sent to the license server
- Issue where the same licensing notifications were repeatedly displayed when two or more products were running in the same process and both displayed licensing notifications

2.1.3 v18.2.29

11-04-2023

General

- Upgraded to .NET Framework 4.7
- End User License Agreement (EULA) has changed
- Product Information Window link to EULA page has changed

Fixed

- Issue where activation via serial number failed on environments where HTTPS requests with TLS v1.0 are blocked

2.1.4 v18.2.27

19-10-2021

General

- “License Information Window” and “Product Information Window” Links to Documentation page(s) have changed

Fixed

- Issue that *Assert Failure* dialogues prevented the user from starting some of the products on environments where the product or the corresponding License Information Tool have never been started before

2.1.5 v18.2.26

01-09-2021

General

- Improved performance when starting activated products

2.1.6 v18.1.24

21-04-2021

General

- End User License Agreement (EULA) has changed

Fixed

- Issue that licensing notifications from the License Information Tool did not stop to reappear

2.1.7 v18.1.22

15-01-2021

Fixed

- Issue that license information for renewed licenses was only updated when the license expired

2.1.8 v18.1.21

02-12-2020

Fixed

- Issue that the product version was not shown in About dialog

2.1.9 v18.1.20

06-11-2020

General

- Upgraded to .NET Framework 4.5

2.1.10 v18.1.19

23-10-2020

General

- Copyright notices have changed

2.1.11 v18.1.18

07-10-2020

Fixed

- Product Information Window issue that product name was not fully displayed when name is too long

2.1.12 v18.1.17

29-04-2020

General

- License Information Window shows Expiration Date instead of remaining days
- End User License Agreement (EULA) has changed
- Removed Splashscreen

Fixed

- Issue that for *Trial with Functional Restrictions* 30 Days remaining was shown in License Information Window
- Issue with wrong product name and icon displayed for notifications during License Activation

2.1.13 v18.0.10

05-11-2019

Fixed

- Issue that product with activated Token license was running in *Grace Period* after not using it for several days

2.1.14 v18.0.9

24-10-2019

Fixed

- Issue that activated products were running in Trial for some applications (e.g. AutoCad)

2.1.15 v18.0.8

19-08-2019

Fixed

- Issue that in following situations a notification was shown indicating that “*Tokens could not be retrieved!*”:
 - *Tokens* were charged yesterday and after 24 hours (or more) product is started again
 - *Tokens* were charged before midnight and product is started again after midnight

2.1.16 v18.0.7

27-05-2019

Fixed

- Issue that long server applications do not stop working when license expires during usage
- Issue that wrong notification is shown when activated via *Offline Activation*

2.1.17 v18.0.6

21-05-2019

Features

- Added support for the stand-alone licenses
- Command line arguments for *License.exe* for automated activation

Fixed

- Issue that product does not stop working when no Tokens are available and grace period is over
- Issue when calling Splashscreen or AboutWindow from a WPF control
- Issue when using a product on a machine with .NET 4.5 installed

2.1.18 v18.0.3

03-04-2019

Features

- Added support for the Token license model

General

- Removed support for Floating Licensing
- Renamed “License” shortcut for Products to “[*Product Name*] License Information”
- Renamed assembly *coolOrange.Utils.Ui* to *coolOrange.Utils.Ui.v18.0* to avoid compatibility breaks

2.2 License v17

This version is used in the following product versions:

Product name	Product versions
<i>mightyBrowser</i>	v17, v18, v19, v20
<i>powerEvents</i>	v18, v19
<i>powerGate</i>	v17, v18, v19
<i>powerGateServer</i>	v17, v18, v19
<i>powerLoad (bcpToolkit)</i>	v19
<i>powerjobs</i>	v17, v18, v19
<i>jobWatcher</i>	v19
<i>bcpDevKit</i>	v18
<i>bcpChecker</i>	v18

2.2.1 v17.0.4

30-01-2019

General

- End User License Agreement (EULA) has changed

2.2.2 v17.0.3

27-09-2018

Fixed

- Issue with Splashscreen remaining open when multiple coolOrange products are used in one application.
- Issue with Host application crashing when multiple Splashscreen were shown in a row.

2.2.3 v17.0.2

25-10-2017

General

- Renamed assembly *licensing.Core* to *coolOrange.Licensing*
- When multiple products are installed, the *latest installed version* of the *coolorange.Licensing* assembly gets used, because of the new publisher policy assembly

2.3 License v16

This version is used in the following product versions:

Product name	Product versions
mightyBrowser	v16
powerGate	2016
powerGateServer	2016
powerjobs	v16
bcpDevKit	2016, v16
bcpChecker	2016, v16

2.3.1 v16.0.174

25-09-2017

General

- Strong-Name signed Assemblies

2.3.2 v16.0.172

23-08-2017

Fixed

- When expiration date is set to 00.00.00 license cannot be activated with error message “license expired”
- Web activation links to coolOrange.com
- Expiration date is set to 01.01.0001 when a custom date format is used in Windows

2.3.3 v16.0.157

28-03-2016

Fixed

- Issue with splashscreen not closing on some environments

2.3.4 v16.0.156

25-03-2016

Fixed

- Conflict's with multiple processes

2.3.5 v16.0.150

17-02-2016

Features

- Added change license function to be able to change an existing license before the old one expires.

2.3.6 v16.0.140

4-8-2015

- SoftwareSettings: Major.Minor for activation

Fixed

- licensing is working on different country settings
- licensing is working also on VirtualBox machines
- licensing UI is supporting current language format

Features

- Splashscreen shows expired instead of negativ numbers for the days
- product works also on the last day of the expiration date

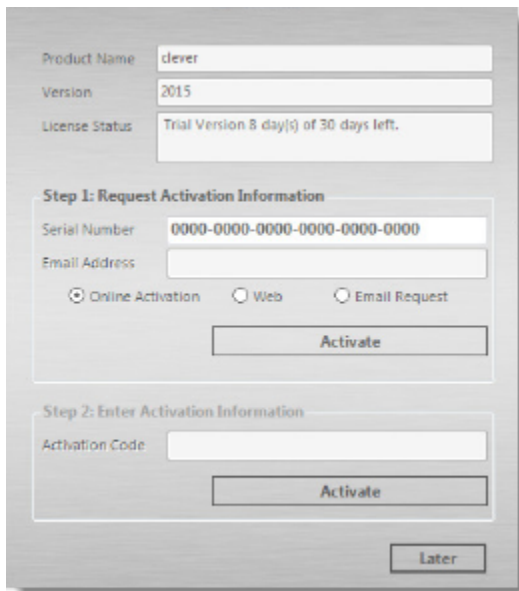
2.4 License v5

This version is used in the following product versions:

Product name	Product versions
powerGate	2014, 2015, 2015 R2
powerJobs	2013, 2014, 2015, 2015 R2
bcpDevKit	2015
bcpChecker	2015
bcpCreator	2015
postBcp	2014, 2015

2.4.1 Activate

Once you have received a serial number from coolOrange you can click the button Activate. In the following dialog you have three different options to activate your product:



Online Activation

This is the preferred method but might not work if you use a proxy server to access the internet.

Web

This opens the activation website. If you fill the form you'll get an activation code. The following domain has been shutdown "http://activation.coolorange.com", instead you can use following url to activate your product: [new activation](#)

Email Request











With "Email Request" an email gets send to register@coolOrange.net and you get your activation code via email. Before you can click the Activate button you need to enter your email address. This can be slow sometimes so the first two options should be prefered if possible.

LICENSING MODEL

We offer the possibility to purchase an annual subscription for one or more products. Product licenses are valid for one year, but if desired, their period can be aligned with your Autodesk subscription.

Renewing your subscription allows you to continue using the included products and install their latest version at any time.

The individual product licenses are limited to the number of seats you actually have. Depending on the product, this can be your Vault seats or the number of server machines.

Workstations	Server
 powerGate	 powerGateServer  powerGate - Cmdlets and .NET Library
 powerPLM Client (powerFLC)	 powerPLM Processor (powerFLC)
 powerJobs Client	 powerJobs Processor
 powerEvents	
 powerLoad (bcpToolkit)	
 mightyBrowser	

FREE TRIAL

All coolOrange products have a free trial.

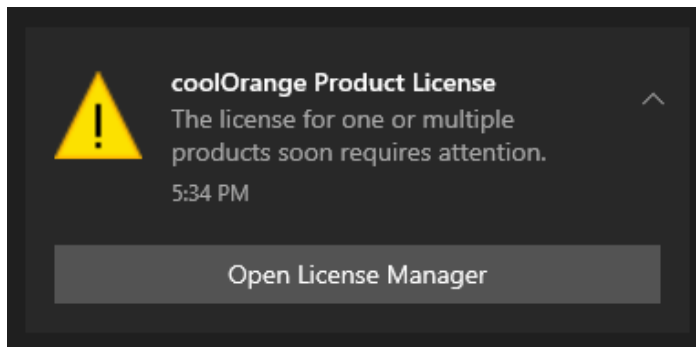
To try a product simply [download](#) the coolOrange product of your choice and install it to try it out.

This also works if you simply want to explore additional products that are not currently included in your subscription.

Currently, there are two types of evaluations:

1. Time-based trial:

- The product is fully functional for *30 days* after the first launch
- A notification is displayed daily to the user during the trial period



2. Functional restrictions:

- Some products have *no expiration date* but limit the functionality
- They offer sufficient functionality for testing in non-production environments

For further details, please check the “Activation and Trial Limitations” page of each product.

To continue using products after the trial period or without functional restrictions, you must purchase a subscription.

LICENSE DELIVERY

After the order was processed we will send a license certificate by email to the address you have provided. Orders are typically processed within 48 hours. If you haven't received an email after this period, please check your Spam folder or contact us at support@coolorange.com.

The email contains two PDF files: one is your invoice and the other is the License Certificate containing your customer key.

It also provides a detailed list of all products included in your subscription, along with their respective serial numbers.

We strongly recommend that you keep the License certificate documents in a safe place for your records.

Your *Customer Key* can be seen as a "password" that grants access to all of your company's licenses.

This can be useful because your subscription usually contains several products and you don't need all the *serial numbers* for the initial activation, just your customer key.

PRODUCT ACTIVATION

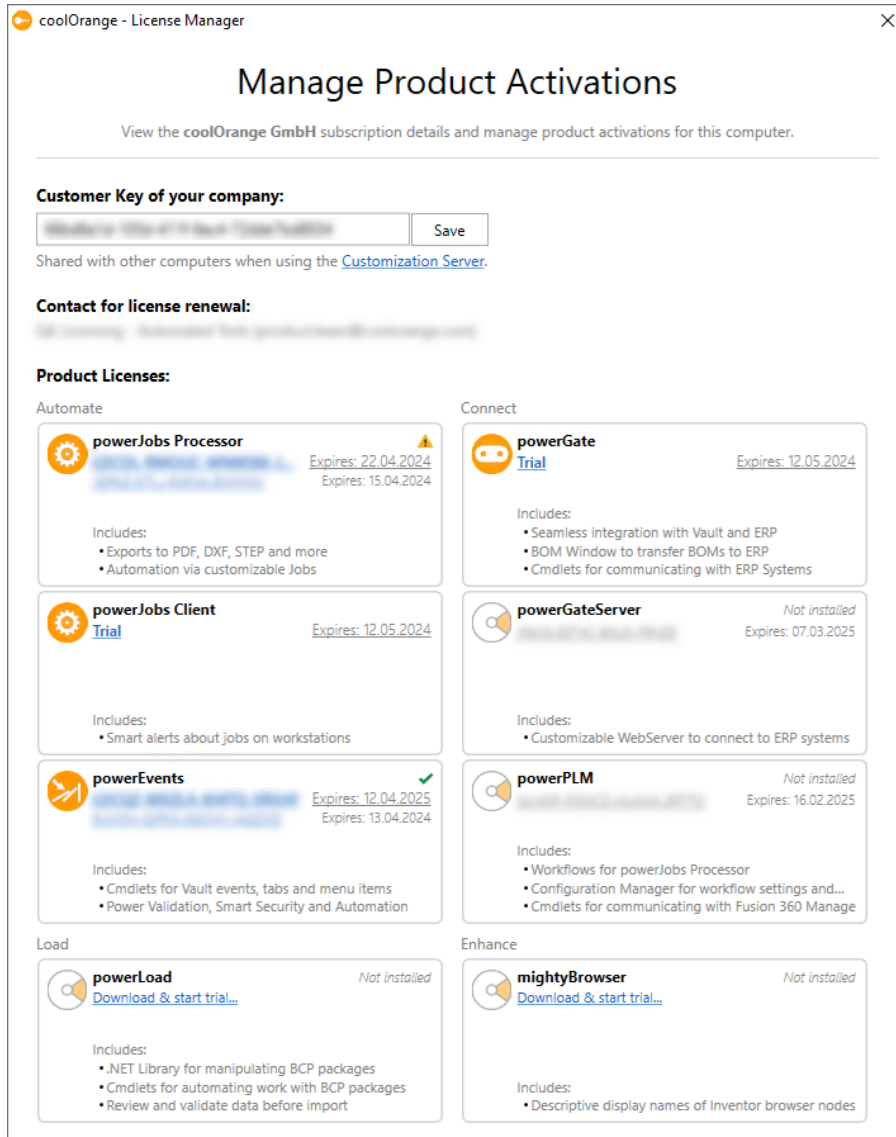
Our products can be easily activated during or after a successful evaluation.

Simply access the computer on which you have installed coolOrange software. This can be one of your workstations and/or a server environment (see the product table above).

Using your *Customer Key* is the fastest and easiest way to activate coolOrange products (internet connection required). The following instructions will guide you through this activation process.

1. To open the License Manager, go to the Start Menu and navigate to “*All Apps → coolOrange → License Manager*”.
2. Enter the *Customer Key* that we sent you in the License Certificate email with the invoice.
The code has the format XXXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXXXXX (32 characters).

Now you can see the list of all products activated by your subscription!



Note: The activation of coolOrange products is only **necessary on new environments**.

If an internet connection is available, no additional steps are required after the annual license-renewal or after unlocking additional products in your subscription.

Upon activation, the product automatically creates a local copy of the license details in the directory `%localAppData%\coolOrange\<ProductName>`.

This is done for performance reasons and to avoid outages in case of a temporary internet connection problem.

In case there is no internet connection or you are using an older product version than v25, you must activate all your products separately on each workstation and server environment.

Please use the corresponding serial numbers to activate the individual products.

You will find these codes in the format XXXXX-XXXXX-XXXXX-XXXXX (20 characters) in your *company account* or in the License Certificate email we sent you with the invoice.

- **For products with version 20.x - 24.x:**
Activation Guide for products with Licensing version *18.0 - v18.3*
- **For products with version 16.x - 20.x (no longer supported):**
Activation Guide for products with Licensing version *16.0 - 17.0*
- **For products with version 2014 - 2015 R2 (no longer supported):**
Activation Guide for products with Licensing version up to *5.0*

If you have further questions about selecting the appropriate version of your product, please feel free to contact support@coolorange.com for assistance.

ACTIVATE PRODUCTS ON MULTIPLE COMPUTERS

You can use the *Customer Key* on all your computers to easily activate the coolOrange products installed on them.

The easiest way for workstations is to first enter the customer key on your main environment (the computer from which you publish your customisations).

You can then run the [Publish-Customizations](#) script to distribute this key along with your customisations via the [Customization Server](#).

Of course, the created file `%ProgramData%\coolOrange\customerkey.lic` can also be copied to other computers using different deployment mechanisms.

Alternatively, all products included in your subscription can also be activated individually via the command line. This can be handy for your IT department, as they can include the activations in the automatic distribution mechanism for setups, for example.

To do this, the separately installed License.exe tools can be invoked with arguments that allow to control exactly which serial numbers or whether offline activation files should be used.

Here are the available arguments:

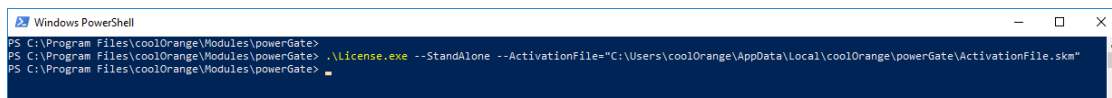
```
License.exe [--StandAlone [--SerialNumber=<License Serial> | --ActivationFile="<PathToActivationFile>"]]
```

The paths to the individual executables can be found on the “Other methods of activation using a serial number” page of the respective product.

Example 1: Activate one product using a serial number:

```
start /Wait License.exe --Serialnumber="XXXXX-XXXXX-XXXXX-XXXXX" --StandAlone
```

Example 2: Offline activation for one product via a signed license file:



```
Windows PowerShell
PS C:\Program Files\coolOrange\Modules\powerGate>
PS C:\Program Files\coolOrange\Modules\powerGate> .\License.exe --StandAlone --ActivationFile="C:\Users\coolOrange\AppData\Local\coolOrange\powerGate\ActivationFile.skm"
PS C:\Program Files\coolOrange\Modules\powerGate>
```

If the `-ActivationFile` path contains white spaces (e.g. `C:\Program Files`), it must be quoted. You can specify absolute or relative paths, but the tool always saves the path as absolute.

After a successful activation, the License.exe returns with exit code 0. If there's an issue, it returns with exit code -1, and an error message is displayed.

LICENSE RENEWAL

Just ensure that the e-mail address on your License Document is up-to-date, and regularly check your mailbox for expiration reminders.

If there are changes to the contact or if you have any further questions, feel free to contact us at order@coolorange.com.

Annual renewal is mandatory to grant continued functionality. However we don't want you to have to worry about sudden interruptions in your business.

That's why we contact you in advance via e-mail regarding the expiry of your subscription. coolOrange products also notify your employees and administrators *30 days* before licenses expire.

Typically we try to ensure that all your product licenses expire at the same time and that you can renew them all at once.

AFTER LICENSE RENEWAL

In most cases, no further steps are required to ensure that coolOrange products continue working after the annual renewal.

You can also upgrade to new product versions at any time without having to reactivate.

We send you a new invoice and License Certificate by email for your records.

Your customer key as well as the serial numbers of the individual products in your subscription remain unchanged.

As soon as your subscription has been extended, you will see the remaining days until the new expiry date.

You can easily check this on any activated environment by opening the License Manager in the start menu under “*All Apps → coolOrange → License Manager*”.

Only in the following situations action is required:

Offline activations

For environments without internet connection, please note that you must now update your offline activations!

You will need to download new license files to keep them working until the new expiry date.

Please simply replace the old license files so that no further changes are required via the License Information dialogs.

Change serial number

If you have received multiple serial numbers for the same products from us, it may be necessary to reactivate some environments due to license merging.

This occurs when we combine duplicate product licenses for you, so that you now have one serial number per product (with the new number of seats).

However, you’ll need to update the environments with the old serial numbers that are no longer renewed. The affected products on these computers will notify that the licenses will soon expire.

To change the serial numbers, click on the displayed Windows notification or open the License Manager dialog via the start menu under “*All Apps → coolOrange → License Manager*”.

If you now enter your *Customer Key* (or have already entered it), you can easily select the valid serial number from your subscription.

Without a customer key, please click on the old serial number of the respective product.

For product versions older than v25, you need to access the various product-specific License Information shortcuts in the start menu.

Then click the *Change License* button and enter the new serial number.

You will find the current product codes in the format XXXXX-XXXXX-XXXXX-XXXXX (20 characters) in your *company account* or in the new License Certificate email.

OFFLINE ACTIVATION

For machines without direct access to the internet we offer the possibility to perform offline activations. To perform an offline activation of your serial numbers, download separate license files for each individual product in your subscription.

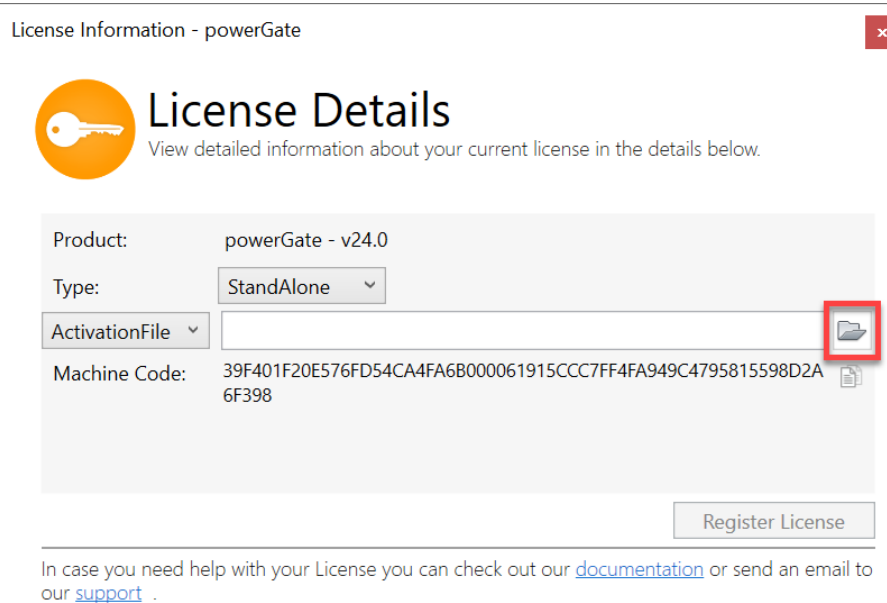
Detailed activation instructions and download links can be found on every product page under “Other methods of activation using a serial number”.

If you have registered for a *customer account*, you can also download the files from there.


It is recommended to place the activation file in the local app data directory of the product (*%localapp-data%/coolOrange/<productName>/*) as it is connected to a specific machine and user. Users need to have permission to read this file.

To finally register the activation file, follow these steps:

1. You should now see a License Information dialog of a specific product (it shows the machine code that was necessary to download the license file).
2. Click the *Change license* button and select the *Activation File* option
3. Click the folder icon on the right





License Information - powerGate

 **License Details**
View detailed information about your current license in the details below.

Product: powerGate - v24.0

Type: StandAlone

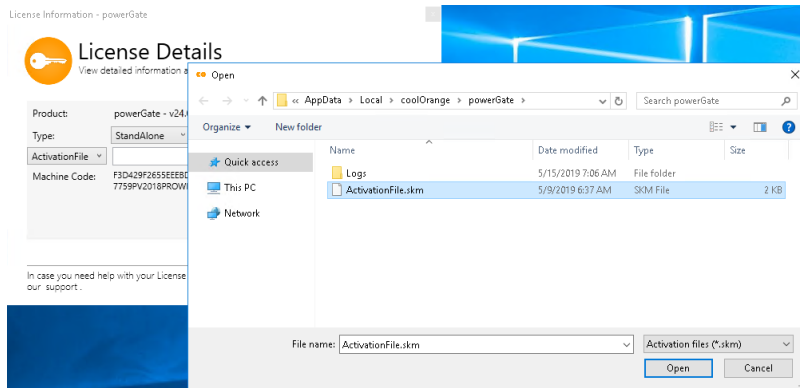
ActivationFile 

Machine Code: 39F401F20E576FD54CA4FA6B000061915CCC7FF4FA949C4795815598D2A6F398 

Register License

In case you need help with your License you can check out our [documentation](#) or send an email to our [support](#).

4. Navigate to the activation file using the file selection dialog and click *Open*



5. Click the *Register License* button

Note: We recommended to perform activations via the internet, as this is the easiest method.

Ensure that the domain api.cryptolens.io is reachable over TCP port 443. Further details on firewall whitelisting can be found [here](#).

Please note that after the license renewal, your offline activation files must be re-generated.
